1 (PROTO) KANTARA INITIATIVE OVERVIEW AND GLOSSARY

- 2 Note to reviewers:
- 3 1) consider this a 'proof of concept' draft;
- 4 2) there is no claim as to its completeness in any respect;
- 5 3) there are many more terms in the Glossary alone that need to be reviewed and (probably mostly) incorporated. This
- 6 doc as it presently stands has defined only those terms necessary to support the draft as is. Ultimately there will be
- 7 many terms defined which do not merit inclusion in an overview;
- 8 4) effort has been made to use language which does not imply an individual person;
- 9 5) does it actually need to be any more complicated, as an overview? If so, I suggest that specific topic areas be defined
- 10 and addressed in discrete sections, to be inserted after §5 but before §6, thus ensuring that the Glossary is the final
- 11 section before Annex A (and any other annexes which are felt necessary).

12 **1. SCOPE**

- 13 This document addresses Kantara Initiative's Identity Assurance Framework (IAF) and its principle components (roles,
- 14 processes, publications and glossary).

15 2. INTRODUCTION

- 16 This document provides an Overview of Kantara Initiative's Identity Assurance Framework (IAF) [7.4]. It also defines the
- 17 terms in use within the **IAF** and provides references and links to governing documents, so as to allow interested parties

18 to progress into further detail, as their interest dictates.

- 19 Terms in bold are defined in the <u>GLOSSARY</u>: numbers shown in this main text after the first use of a defined term relate
- 20 to its index number within the Glossary and provide a hyper-link to the definition.

21 **3. OVERVIEW OF THE IAF**

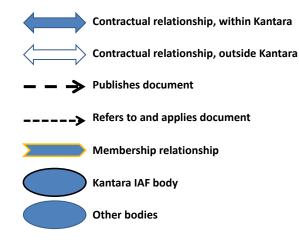
- 22 The primary objective of the IAF is to provide Assurance [7.17] to a range of parties who have an interest in and reliance
- 23 upon the degree of rigour applied to the management, operation and provisioning of electronic **Identity Proofing** [7.1]
- 24 and **Credential Management** [7.3] services, as either in-house or out-sourced capabilities.
- Through its IAF, Kantara Initiative grants Approvals for Credential Services and Accreditation [7.12] to Assessors [7.11]
 which meet the IAF's requirements.
- 27 The principle interested parties are organizations which need to have confidence in the asserted identity of persons and
- 28 other entities with which they interact in their day-to-day operations, known generally as **Relying Parties** [7.26]. By
- 29 accepting credentials and authentications from **Identity Proofing** and **Credential Management** services which have been
- 30 Approved [7.7] under the IAF, those Relying Parties will gain Assurance that the entities are using credentials which are

- 31 issued and managed by service providers whose services have been subjected to rigorous assessment by independent
- third parties, Kantara's **Accredited Assessors** [7.13], following the **IAF**'s defined processes and using published and peer-
- 33 reviewed Service Assessment Criteria [7.9].
- 34 Additional parties which stand to gain **Assurance** from the **IAF** are:
- 35 1) Other providers of **Credential Services** [7.6];
- Identity and Credential Federations, seeking to establish common levels and standards of inter-working & cooperation;
- 38 3) Regulatory and other oversight bodies;
- 39 4) Standards Development Organizations.
- 40 Kantara Initiative and its **IAF** are recognized by various authoritative bodies World-wide, which include:
- 41 5) US Federal Identity, Credentialing and Access Management Architecture;
- 42 6) ISO JTC 1 / SC 27 / WG5 (Identity management and privacy technologies);
- 43 7) Australian Government Digital Transformation Agency;
- 44 8) ITU-T SG17 Security.
- 45
- 46 The principles of operation of the IAF are modelled on those described in ISO/IEC 17065 "Conformity assessment –
- 47 Requirements for bodies certifying [...] services" (IS17065), at its latest published edition.

48 4. KEY RÔLES AND RELATIONSHIPS

- 49 4.1 General
- 50 The figures in this section show the principal rôles within the IAF and the relationships between the players in those
- 51 rôles. The symbology used is:

Key: Relationship symbols



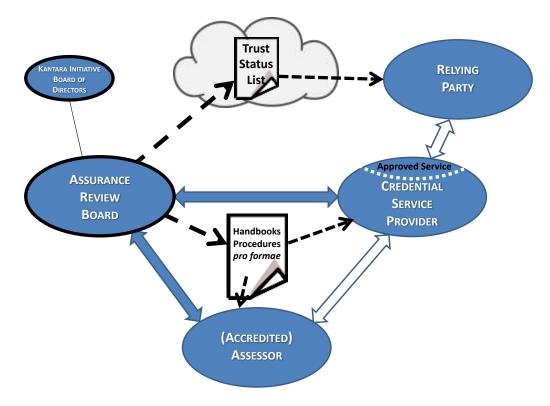
52

53 Each of the entities and roles within these figures is explained below.

(Proto) Overview and Glossary (KIAF-1050 v0.3z)

54 4.2 Kantara Initiative Board of Directors

- 55 The Board of Directors (KIBoD) is the Kantara Initiative's executive body which oversees the entire Kantara organization's
- 56 business. It has final authority with respect to the granting, and other decisions concerning, Accreditations and
- 57 **Approvals** within the context of the IAF. The KIBoD is also the authoritative source of mandates given to the two
- 58 principal entities within the IAF, as described in §4.3 and §4.4. Most participants in the IAF will have little interaction
- 59 with the KIBoD itself, but will spend the vast majority of their interactions with one or both of these two entities, as well
- 60 as other roles described in the following clauses.
- 61 The constitution of the KIBoD is beyond the scope of this document. Refer to Kantara Initiative's website
- 62 (<u>https://kantarainitiative.org/trustees/</u>) for further information about the KIBoD and its membership.
- 63 4.3 Assessment Review Board
- Figure 1 focuses on the rôles around the IAF's Assessment Review Board (ARB) [7.18].



65

Figure 1: ARB and related roles

- 67 The **ARB** receives its operational mandate from the KIBoD and is responsible for the day-to-day management and
- 68 operation of the IAF. Its principle functions are the accepting and reviewing of applications for Accreditation and for
- 69 **Approval**, and in making recommendations to the KIBoD for the granting of these qualifications. The **ARB** is also
- 70 empowered to reject or request additional supporting information from applicants wherever it feels it has insufficient
- 71 information on which to base any recommendation to the KIBoD.
- 72 The **ARB** also ensures that contractual arrangements are put in place with Accredited Assessors and Credential Service
- 73 Providers to protect Kantara Initiative's marks, logos, and terms of use.

- Additionally, the **ARB** is responsible for documenting and publishing its **Accreditation** and **Approval** procedures and
- other supporting documents and *pro formae*, for handling enquiries from any parties concerning the **ARB**'s functions,
- and for publishing details of those entities which have been granted **Accreditation** or **Approval** in its <u>Trust Status List</u>.
- The ARB is composed of subject matter experts from a range of fields applicable to the assurance of identity proofing,
 credential management and authentication services.

79 4.4 Relying Party

A **Relying Party** is an entity which places reliance in the fact that the appearance of a **CSP**'s or an **Assessor**'s service in Kantara's Trust Status List is an indication that that party has been subjected to rigorous and objective review and evaluation as to its ability to meet defined requirements and to continue its conformity to them, and hence that the service offered can be relied upon to the stated level of assurance. In the most common usage a **Relying Party** is considered to be an organizational entity which wants to have a reliable basis for knowing the identity of the **End Users** with which it enters into some form of transaction. The legal/contractual basis on which such transactions are entered into is outside the scope of the **IAF**.

In other potential usages a **Relying Party** could be an **End User** requiring to be issued with an identity credential which
 might allow it to be a participant in such transactions, a **CSP** wishing to find an **Accredited Assessor**, or any other
 interested party which wishes to derive confidence from the fact that Kantara Initiative has published an entity's details
 in its Trust Status List.

91 4.5 Accredited Assessor

- 92 This is an entity which, organizationally and in terms of the competence of named personnel, has demonstrated to the
- 93 **ARB** that it meets the required knowledge and skill qualifications set by the **IAF** (as described in the **IAF**'s applicable
- 94 documented procedures etc.) and has been granted **Accreditation**. **Accredited Assessors** must establish a formal
- 95 contractual arrangement with Kantara Initiative [through the TMLA]but the legal/contractual basis on which they
- 96 contract with the CSPs they assess is outside the scope of the IAF.
- 97 A grant of **Accreditation** is valid for three years, with annual reviews taking place in the two intervening years.

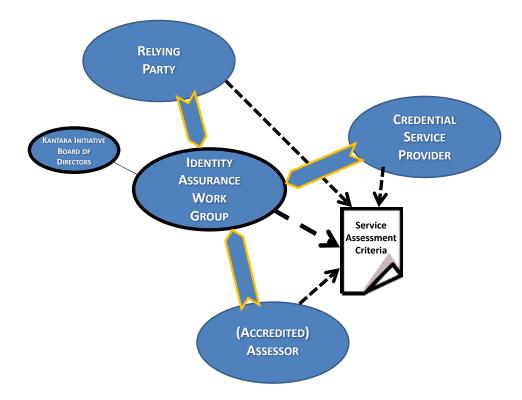
98 4.6 Credential Service Provider

99 This is an entity which, organizationally and in terms of service operation and provision, has demonstrated to the **ARB**

- 100 that it meets the applicable criteria set by the **IAF** (as described in the **IAF**'s applicable documented procedures, **Service**
- 101 Assessment Criteria, etc.) and has been granted Approval for the given service. CSPs must establish a formal
- 102 contractual arrangement with Kantara Initiative [through the TMLA]but the legal/contractual basis on which they
- 103 contract with their Accredited Assessors and with Relying Parties is outside the scope of the IAF.
- 104 A grant of **Approval** is valid for three years, with annual conformity reviews taking place in the two intervening years.

106 4.7 Identity Assurance Work Group

107 Figure 2 focuses on the rôles around the IAF's Identity Assurance Work Group (IAWG) [7.19].



108 109

Figure 2: IAWG and related roles

- 110 The IAWG receives its operational mandate from the KIBoD and is responsible for the IAF's Service Assessment Criteria.
- 111 Its principle functions are the drafting, review and approval of the **SAC** and olf an y relating documented processes etc.
- 112 The IAWG has established processes which ensure that before being approved for use all SAC and other relevant
- publications are subject to internal **IAWG** review and, where the subject of review is new or has undergone material
- 114 change, then public review. Following these reviews the **IAWG** is empowered to approve its own outputs without
- 115 further reference to the KIBoD.
- 116 The **IAWG** is composed of subject matter experts from all perspectives of Kantara Initiative's interested parties:
- 117 Credential Service Providers, Accredited Assessors and, importantly, Relying Parties. Membership of Kantara Initiative
- 118 is required and participants are bound by terms and a code of conduct.

119 **5. SERVICE APPROVALS**

120 5.1 Introduction

Granting Approvals to Credential Services is the raison d'être of Kantara Initiative's IAF. Even though Accreditation is an
 equally formally-administered process, it is but a means to an end, that being to ensure that Assessments on which
 Approvals are based have been conducted by suitably gualified and competent organizations and persons, thus

124 underpinning the assurance given by the **IAF**.

125 There are a number of varying perspectives on Approvals which are brought out in the following sections.

126 5.2 Classes of Approval

- 127 The IAF supports multiple **Classes of Approval**. Each is distinguished by a principal reference document, such as a
- 128 specific piece of legislation or standard. These may be generally-applicable or could respond to the needs of a specific
- 129 sector or domain. Each Class is separately recognized in the IAF's <u>Trust Status List</u>, and is described <u>here</u>.

130 5.3 Full Service versus Component Service Approval

A CSP is not obliged to provide a service which covers the entire life-cycle of credential management functions (which would be a Full Service), and may elect to offer just a sub-set of functionality, which will be referred-to as a Component Service, and indicated as such in the **IAF**'s <u>Trust Status List</u>.

134 5.4 Service Approval Cycle

- 135 Service Approvals operate on a triennial (three year) cycle. At the start of each cycle a full 'Triennial' assessment is
- required. The scope of this assessment will be all of the functionality described for the service, be it a Full Service or a
- 137 Component Service. In each if the following two years a lesser scope of assessment is required, known as an Annual
- 138 Conformity review, in which a subset of the applicable criteria are assessed.
- 139 There is an available modification to this, in that a very initial assessment may only assess the service in a 'static' sense,
- i.e. it has yet to commence operations. This is known as a 'Ready To Operate' assessment, and is intended to permit the
- 141 CSP to show that their service meets the applicable criteria in a conformant manner, but for the fact that it cannot yet be
- shown to be operating conformantly. After a specified minimum period of time of operations the CSP can then be
- subjected to a 'Fully Operational Service' (FOS) assessment, which will address those criteria which now have operational
- 144 records available for the demonstration of conformity. Until the 'FOS' assessment has been successfully concluded, the
- 145 initial Triennial assessment is not considered concluded and the three-year cycle only then begins.

146 **6. PRIMARY DOCUMENTS**

147 The **IAF** has a number of primary documents, authority for which falls under either the **ARB** or the **IAWG**. All of these 148 documents are available either in the public domain or to members of Kantara Initiative. These documents are:

149	Document reference:	<u>KIAF-1050</u>
150	Document title:	Overview and Glossary
151	Approved by:	IAWG
152	Scope:	This present document.
153	Document reference:	<u>KIAF-1340</u>
154	Document title:	Service Assessment Handbook
155	Approved by:	ARB
156	Scope:	Processes and procedures for how the ARB, CSPs and Assessors are required to operate in the
157		performance and review of a service assessment.
158		

(Proto) Overview and Glossary (KIAF-1050 v0.3z)

159 160	Document reference: Document title:	KIAF-1350 Assessor Accreditation Handbook
161 162	Approved by:	ARB
162 163	Scope:	Processes and procedures for how the ARB, and Assessors are required to operate in the
105		performance and review of an assessor accreditation.
164	Document reference:	KIAF-1410
165	Document title:	Commonly-Applicable Service Assessment Criteria
166	Approved by:	IAWG
167	Scope:	Assessment criteria which apply to any service assessment, for any assurance level.
168	Document reference:	<u>KIAF-1420</u>
169	Document title:	Operational 63-2 Service Assessment Criteria
170	Approved by:	IAWG
171	Scope:	Assessment criteria which apply to an assessment of a service against NIST SP 800-63 rev.2,
172		for any assurance level.
173	Document reference:	<u>KIAF-1430</u>
174	Document title:	SP 800-63A Service Assessment Criteria
175	Approved by:	IAWG
176	Scope:	Assessment criteria which apply to an assessment of a service against NIST SP 800-63A
177		(rev.3), for IAL2.
178	Document reference:	<u>KIAF-1440</u>
179	Document title:	SP 800-63B Service Assessment Criteria
180	Approved by:	IAWG
181	Scope:	Assessment criteria which apply to an assessment of a service against NIST SP 800-63B (rev.3),
182		for AAL2.
183	Document reference:	<u>KIAF-1610</u>
184	Document title:	Required Assessor Knowledge and Skills
185	Approved by:	ARB
186	Scope:	Requirements to be met by assessors wishing to be Accredited iaw KIAF-1350.
187	Other documents exist bu	It are more focused and specific to particular aspects of the IAF, and hence are not considered
188	to be deserving of mentic	on in this overview. Such documents will be referenced as appropriate in the documents
189	identified above.	
190	Additional information ab	pout the IAF, and links to the above and other pertinent documents (e.g. various pro formae,
191	etc.) can be found at thes	e web pages:
192	https://kantarainitiativ	ve.org/trust-registry/trust-status-list/
193	and others, as deemed	relevant to an overview.
194		

195 **7. GLOSSARY**

The following definitions are for use across Kantara Initiative's **Identity Assurance Framework**. They align to generallyaccepted usage in the identity and credential management community and are used within the **IAF** with their given specific meanings. Though there may be commonly-defined and named terms, or similar terms and/or definitions in this Glossary, Kantara Initiative makes no claim as to the value or legitimacy of these definitions in any other situation or context.

Simple principals have been employed in creating them. Firstly, a definition should be able to be expressed in a single sentence, otherwise it is too complicated and/or the definition drafter has done a poor job. Secondly, although notes have been provided in some cases, the definition must not rely on the note to be understood (otherwise the first rule is broken). Thirdly, the definitions are presented in a relational order, respecting the rule wherein no definition may use another defined term unless that term has been previously defined. This ordering has two clear benefits:

- 1) The ordering of terms builds a story as they are read-through in the order presented herein;
- 2) By observing the principal of requiring a used term to be previously defined there is a guarantee of non circularity.
- 209 Some readers may perceive drawbacks, such as:
- Some definitions may be a little vague in view of the desire to observe the referencing rule (above) and a
 consequence of a very conscious effort to not use a defined term, whatever the immediate convenience it
 appears to offer; and
- 2) To some, the idea of a non-alphabetic glossary is anathema. For them, and upon the agreement and
 formalization of these definitions, the definitions could be indexed and a separate Annex could be produced
 with them in alphabetic order paired with their corresponding relational index reference. (See proto-Annex A:
 QED!)
- Given the draft nature of these definitions, some uncertainty surely exists. Text in [...] is proposed as either optional or additional text (you judge!). The author requests that any attempts at improvement follow the rules above and do not change terms unless it can be proven that they are merely 'links' to enable other definitions to work, i.e. if the term is used within the IAF's documentation suite then it cannot be removed / replaced (except at some cost of editing and republication).

222 7.1 Identity Proofing

- the function of collecting evidence [identity attributes] which supports a claim of identity [for a specific
 entity] and the validation and verification of that evidence so as to determine the veracity (or otherwise) of
 the claim.
- 226 7.2 Proven Identity
- an identity which has successfully passed the checks made during **Identity Proofing**.

228 7.3 Credential Management

the functions of binding a **Proven Identity** to a credential, of confirming the legitimacy of a credential when it
 is put to use, and of managing the credential across its life-span.

231 232 233		Note - Credential Management can also be used in a broader, all embracing, sense, as a convenient term when the distinction is not relevant, to include the Identity Proofing function.
234		
235	7.4	Identity Assurance Framework
236 237 238		Kantara Initiative's [certification scheme framework] established for the purposes of providing trust and confidence in the provision of [electronic] Identity Proofing and Credential Management services. Abbrv: IAF .
239	7.5	Credential Service Provider
240 241 242		an organization which provides the functions of a[n electronic] Identity Proofing and Credential Management service, either in full or as a discrete component (i.e. a sub-set of the functions). Abbrv: CSP .
243	7.6	Credential Service
244		an Identity Proofing and/or Credential Management service as offered by a Credential Service Provider.
245	7.7	Approval
246 247		recognition that a Credential Service has been subjected to a specific process and has been found to meet the IAF 's applicable requirements concerning its operation and provision.
248	7.8	Approved Service
248 249	7.8	Approved Service a Credential Service which has been granted Approval.
	7.8 7.9	
249		a Credential Service which has been granted Approval.
249 250 251	7.9	a Credential Service which has been granted Approval . Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted.
249 250 251 252	7.9	a Credential Service which has been granted Approval . Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC .
249 250 251 252 253	7.9 7.10	a Credential Service which has been granted Approval . Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC . Assessment
249 250 251 252 253 254	7.9 7.10	a Credential Service which has been granted Approval. Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC. Assessment a process of reviewing a Credential Service against Service Assessment Criteria.
249 250 251 252 253 254 255	7.9 7.10 7.11	a Credential Service which has been granted Approval . Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC . Assessment a process of reviewing a Credential Service against Service Assessment Criteria . Assessor
249 250 251 252 253 254 255 256	7.9 7.10 7.11	a Credential Service which has been granted Approval . Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC . Assessment a process of reviewing a Credential Service against Service Assessment Criteria . Assessor an organization (or a representative thereof) which performs Assessments .
249 250 251 252 253 254 255 256 257 258	7.97.107.117.12	a Credential Service which has been granted Approval. Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC. Assessment a process of reviewing a Credential Service against Service Assessment Criteria. Assessor an organization (or a representative thereof) which performs Assessments. Accreditation recognition that an Assessor has been subjected to a specific process and has been found to meet the IAF's
249 250 251 252 253 254 255 256 257 258 259	7.97.107.117.12	a Credential Service which has been granted Approval. Service Assessment Criteria a formal set of requirements established as the basis on which Approval may be granted. Abbrv: SAC. Assessment a process of reviewing a Credential Service against Service Assessment Criteria. Assessor an organization (or a representative thereof) which performs Assessments. Accreditation recognition that an Assessor has been subjected to a specific process and has been found to meet the IAF's applicable requirements concerning its operation.

264	contextually evident that the Assessor in question must be an Accredited Assessor in order to fill the
265	described role. E.g., the 'Kantara Assessor's Report' explicitly omits 'Accredited'.

- 266
- 267

281

268 7.14 Class of Approval

- Approval granted on the basis of an Assessment against a [specific | defined] set of Service Assessment
 Criteria.
- 271 Abbrv: **CoA**.

272 7.15 Statement of Conformity

- a record of which Service Assessment Criteria specifically apply to a Credential Service undergoing
- Assessment, the Credential Service Provider's evidence of conformity and the Accredited Assessor's
- 275 findings, after review of the **Credential Service Provider**'s evidence.
- 276 Abbrv: **SoC**.

277 7.16 Kantara Assessor's Report

- a record prepared by an Accredited Assessor, for a Credential Service Provider, documenting their process
 and findings following the termination of an Assessment.
- Abbrv: KAR.
- Note 'termination' is used in preference to 'performance', since the Assessment may not be fully performed,
 yet a report should be produced on the termination of an Assessment howsoever it concludes.

284 **7.17** Assurance

the degree of trust and/or confidence that due process was correctly and competently applied in the case of
an **Approved Service** or an **Accredited Assessor**.

287 7.18 Assurance Review Board

- the Kantara Initiative body charged with responsibility for reviewing all submissions for **Approval** and for
- 289 Accreditation, and for related activities and works.
- Abbr. **ARB**.

291 7.19 Identity Assurance Work Group

- the Kantara Initiative body charged with responsibility for drafting, reviewing and approving the IAF's Service
 Assessment Criteria, and for related activities and works.
- Abbr. IAWG.
- 295 **7.20** Level of Assurance
- 296 refer to <u>NIST SP 800-63 rev.2</u>.
- 297 Abbr. **LoA**.
- 298 7.21 Assurance Level

299	refer to	NIST	SP	800-63	rev.3

300

Note – NIST SP 800-63 rev.3 refers to Identity, Authentication and Federation Assurance Levels, abbreviated
 to IAL, AAL and FAL respectively.

303

308

304 7.22 Applicant

an entity which presents, or is presented, for **Identity Proofing**.

306 7.23 Subject

- 307 an **Applicant** which has had its **Proven Identity** bound to a credential.
- 309 Note astute readers may observe that an **Applicant** is not considered to have undergone the state-change
- 310 to **Subject** until binding has occurred. One could consider that an **Applicant** which exists in this ill-defined
- 311 stasis between Applicant and Subject is a '**Proven Applicant**', since they have a **Proven Identity** which has yet
- to be made into a useful 'thing'. Such a formal definition could easily be added if it is felt useful to do so.
- 313 Conceptually, a '**Proven Applicant**' could be a logical parcel to share around until some other entity chooses
- to bind it to a 'something', so long as the the proofing Credential Service can be authenticated as to establish
 the veracity of any such parcel.

316 7.24 Claimant

an entity presenting a credential as the basis for proving itself to be the **Subject**.

318 7.25 Authentication

the function of confirming the legitimacy of a Claimant[, i.e. that the Claimant is indeed the Subject which it
 claims to be].

321 7.26 Relying Party

- an entity which chooses to determine its own actions based upon an Authentication[regarding the Subject
 party or that party's actions].
- 324 Abbr. **RP**.
- 325
- 326 Note this is deliberately a very broad definition under which an **RP** could be considered to be, e.g.:
- i) a regulatory body which sees no need to exercise its regulatory powers so long as the assurances are
 provided;
- 329 *ii) a* **CSP** *wishing to secure the services of an* **Accredited Assessor**;
- 330 *iii) a consumer of an* **Approved Service** (which could be another **CSP** if a component service is under
- 331 consideration) which wishes to be confident that the provider of the service has been subjected to an
- 332 *independent assessment process against defined criteria.*
- 333
- 334 Other forms of **RP** can probably be described but hopefully the point is made.
- 335 An alternative, narrower, definition would address only the third exemplar, and could be:

336 "an entity which chooses to determine its own actions based upon Assurance regarding an Approved
 337 Service".

338 **7.27** End User

- a general purpose term for an entity which may require a credential to be bound to it or which may already
- 340 have a credential bound to it and which is expected to participate in some form of transaction with a **Relying**
- 341 **Party** or with a **Credential Service Provider**, without defining any particular status to the entity.

343 Annex A

The following provides an alphabetically-ordered list of glossarial terms, and their associated (and hyper-linked) index
 number.

Term A	Index
Accreditation	7.12
Accredited Assessor	7.13
Applicant	7.22
Approval	<u>7.7</u>
Approved Service	<u>7.8</u>
Assessment	<u>7.10</u>
Assessor	<u>7.11</u>
Assurance	<u>7.17</u>
Assurance Level	<u>7.21</u>
Assurance Review Board	<u>7.18</u>
Authentication C	<u>7.25</u>
Claimant	7.24
Class of Approval	<u>0</u>
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End User	<u>7.27</u>
Identity Assurance Framework	7.4
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Identity Proofing	<u>7.1</u>
Kantara Assessor's Report	<u>7.16</u>
Level of Assurance	<u>7.20</u>
•	7 0
Proven Identity R	<u>7.2</u>
Relying Party S	<u>7.26</u>
Service Assessment Criteria	<u>7.9</u>
Statement of Conformity	7.15
Subject	7.23

346