

# Digital Identity Scotland

## Scottish Attribute Provider Service



# Welcome

**Email: [digitalidentityscotland@gov.scot](mailto:digitalidentityscotland@gov.scot)**

# Introduction

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By *Colin Cook*

Director of Digital Directorate  
Scottish Government

[digitalidentityscotland@gov.scot](mailto:digitalidentityscotland@gov.scot)

# Agenda

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- Scottish Attribute Provider Service (SAPS) Vision
- Timeline – to date and looking forward
- Our User Centred Design approach
- Proposed High Level Solution and Requirements
- Security considerations and applicable standards
- Expected procurement process
- Next steps – how can you contribute?



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SAPS will be a successful, reusable digital identity service with the clear understanding, trust, and engagement of the service user and relying parties founded on user-centric principles only allowing the sharing of data between services with the active consent of the citizen.

No data will be shared for commercial purposes, nor will data be stored in a centralised database. It will ensure that a citizen's data remains under their own control so they can store and consent to share their data with public sector organisations where needed.

# What are Verified Attributes?

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- Reuse saves the user time and effort
- Reuse saves public sector organisations time, effort, cost

# SAPS Key Principles

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- **Inclusivity**
- Ownership
- Control
- Simplicity
- Portability
- Transparency
- Privacy and Security



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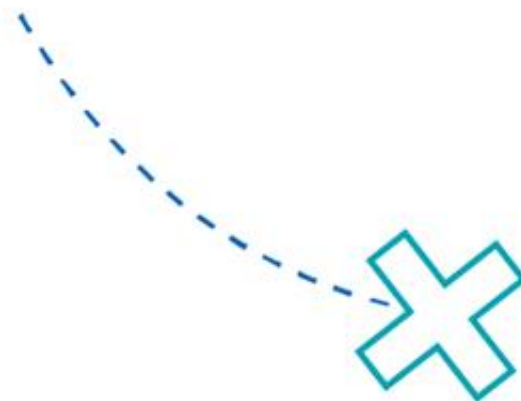
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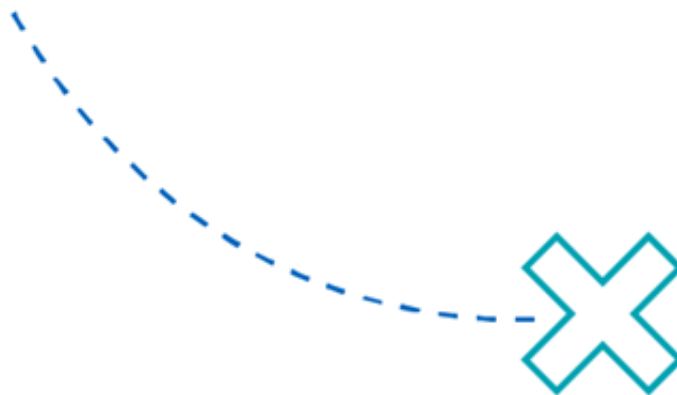
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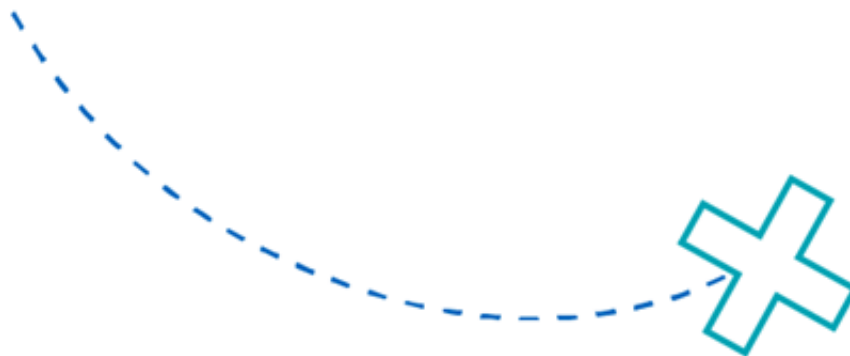
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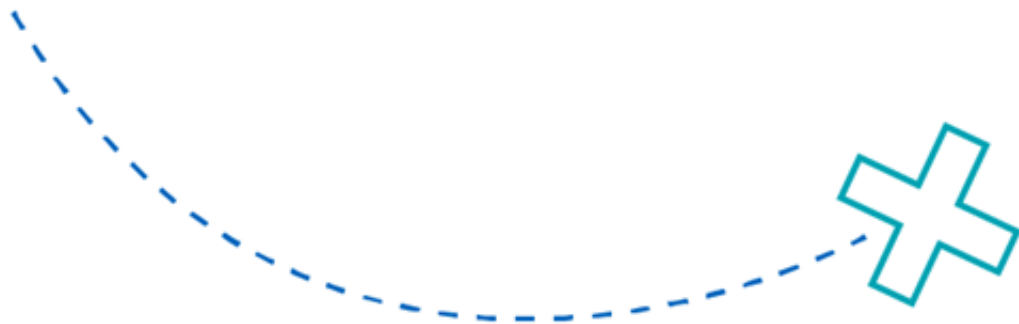




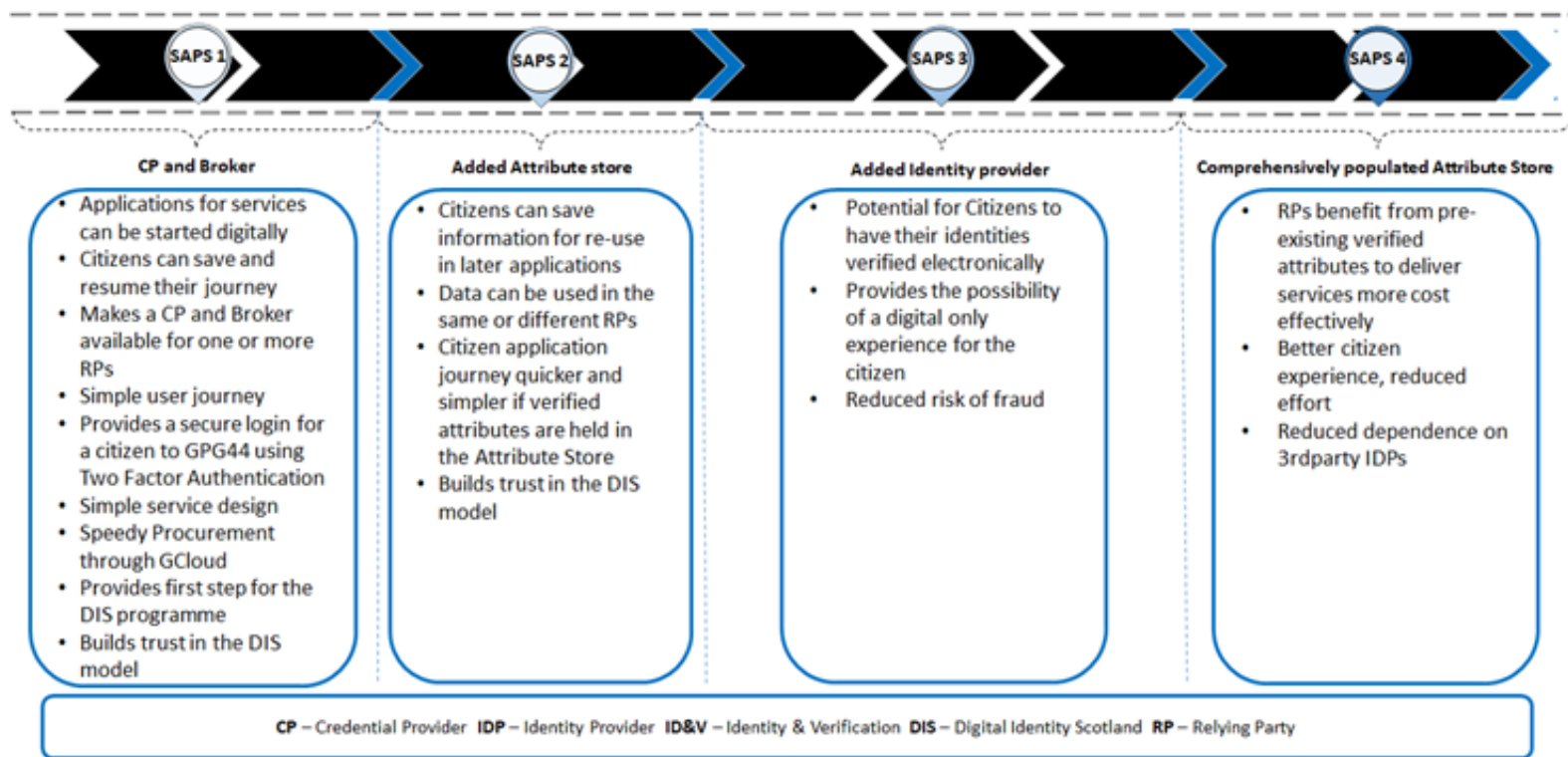
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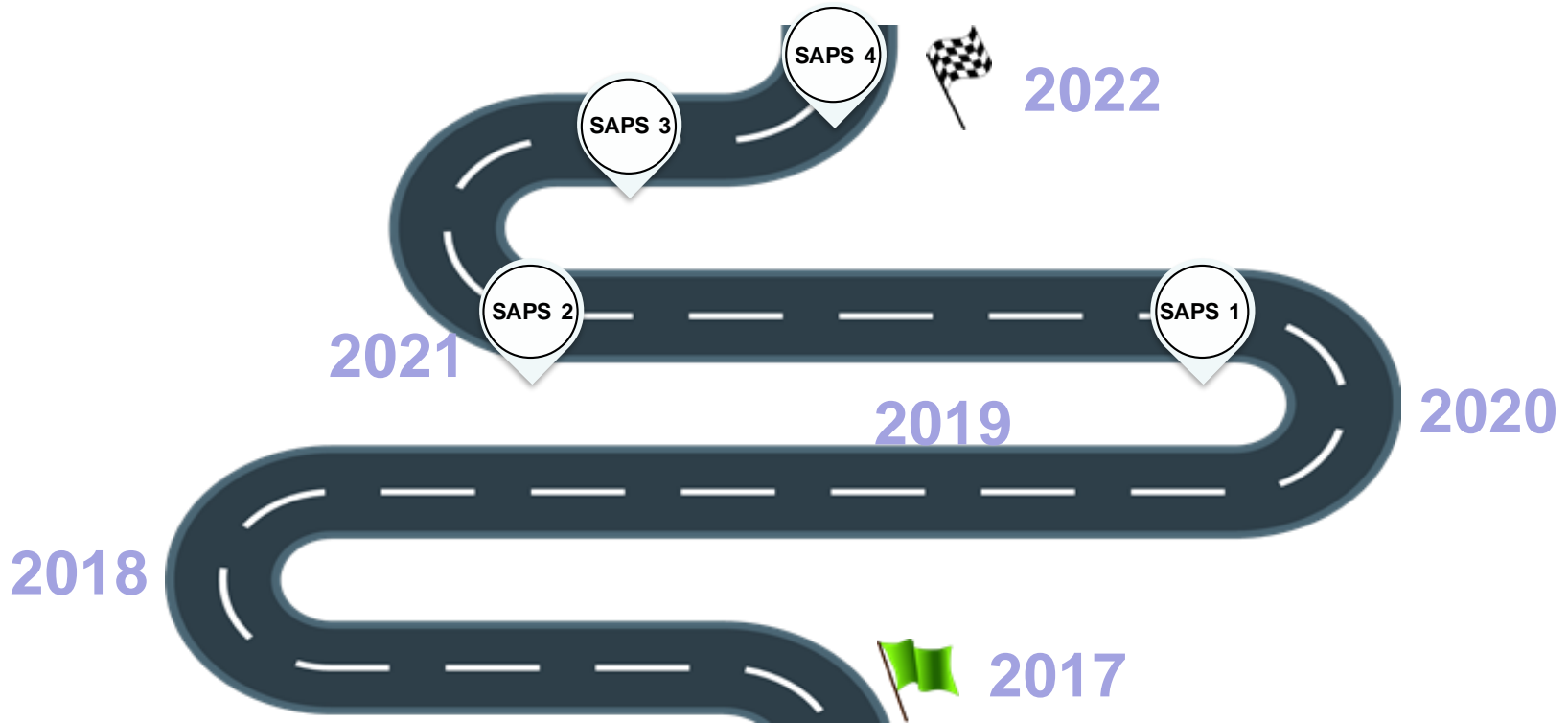
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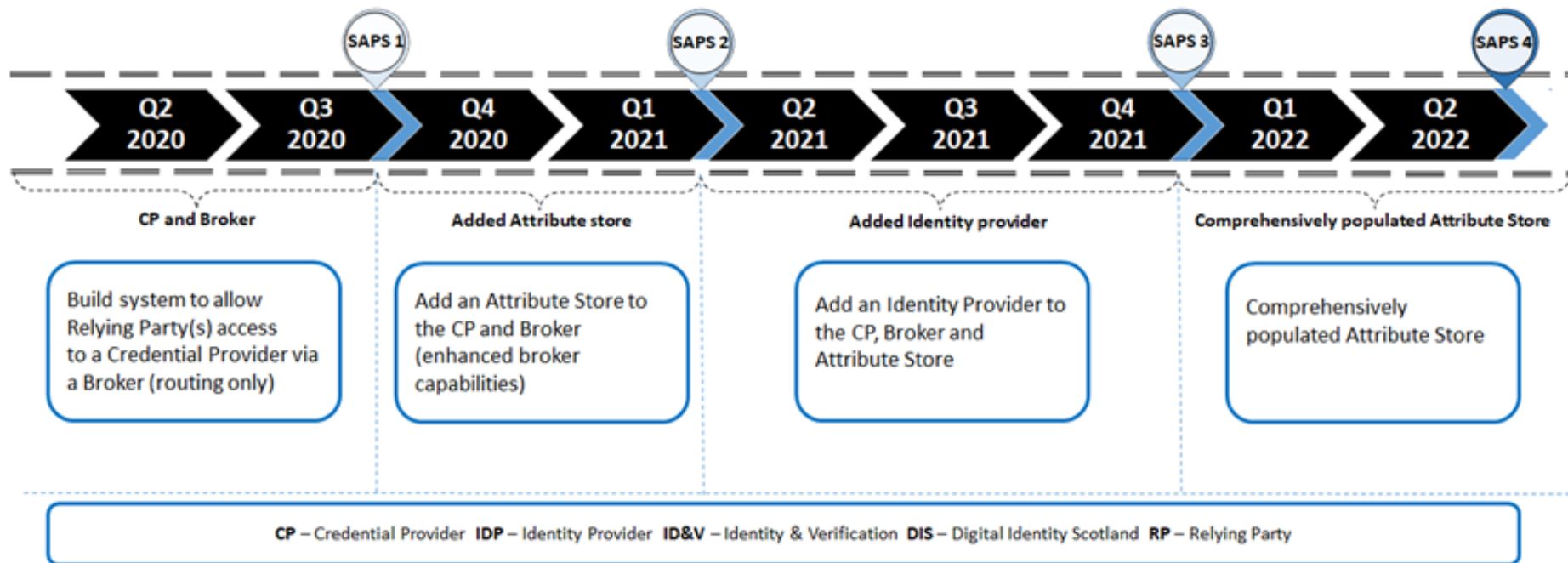
# Some of the Benefits of SAPS



# DIS Timeline



# SAPS Roadmap



# User-centred Design

## Persona: Older adult 60+ Thomas

Age: 65

Lives in a semi-rural village with his wife Diana.

### Tech usage:

Has a laptop which he uses to touch with friends and to attend virtual meetings & social clubs. He is confident with technology, having worked before retirement. He is not worked in an office, is not a computer but does not advance in technology.

## Persona: Parent, standard engagement with services Eilidh

Age: 29 | Mother of Alana

Lives in the west end of Alana's father, Robert, married last year.

Works 4 days a week in administrative role.

### Tech usage:

Is proficient in using all packages for work.

Has a smartphone, who keeping in touch with Alana, which she mostly Alana with schoolwork.

## Persona: Young Scot Card holder Adam

Age: 19

Lives in rural Fife with his

Currently studying photo college.

### Tech usage:

Has a smartphone and a social media, particularly and Discord.

## Persona: Parent, greater engagement with services Jenny

Age: 42 | Mother of Malcolm, a 19 year old with autism and learning difficulties, and Tim, an 8 year old with learning difficulties.

Lives in Edinburgh with her partner.

Works under 16 hours a week at a local restaurant.

### Tech usage:

Uses a mobile phone, primarily for calls. Has a laptop which she uses for web browsing and staying in touch with a support community.

"It's really important to me that my sons are both able to be as independent as possible. Malcolm is now at the age when he needs to apply for things as an adult, but I usually need to do it for him. I worry about getting him the support he needs, and I have an entire folder of documents for both my boys with letters from specialists, test results, so much stuff."

Jenny often finds herself under a lot of stress due to caring for a young child with additional needs while also supporting a young adult. It is often difficult for her to complete a form in one sitting.

Jenny is very used to sharing quite personal information about both her children to ensure that they get the support they need. She trusts that this information is needed, but it creates a great deal of stress each time she needs to go through the process again.

Malcolm's receipt of some services creates an automatic entitlement to others, however Jenny has had to demonstrate that he is in receipt of certain benefits, or has been diagnosed with autism each time she applies. Now that he is legally an adult, it can also be difficult for her to gain access to his information.



# User-centred Design Thematics

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1. Multiple user groups
2. Clearly add value
3. Ease of integration
4. Accessibility
5. Future-proofed



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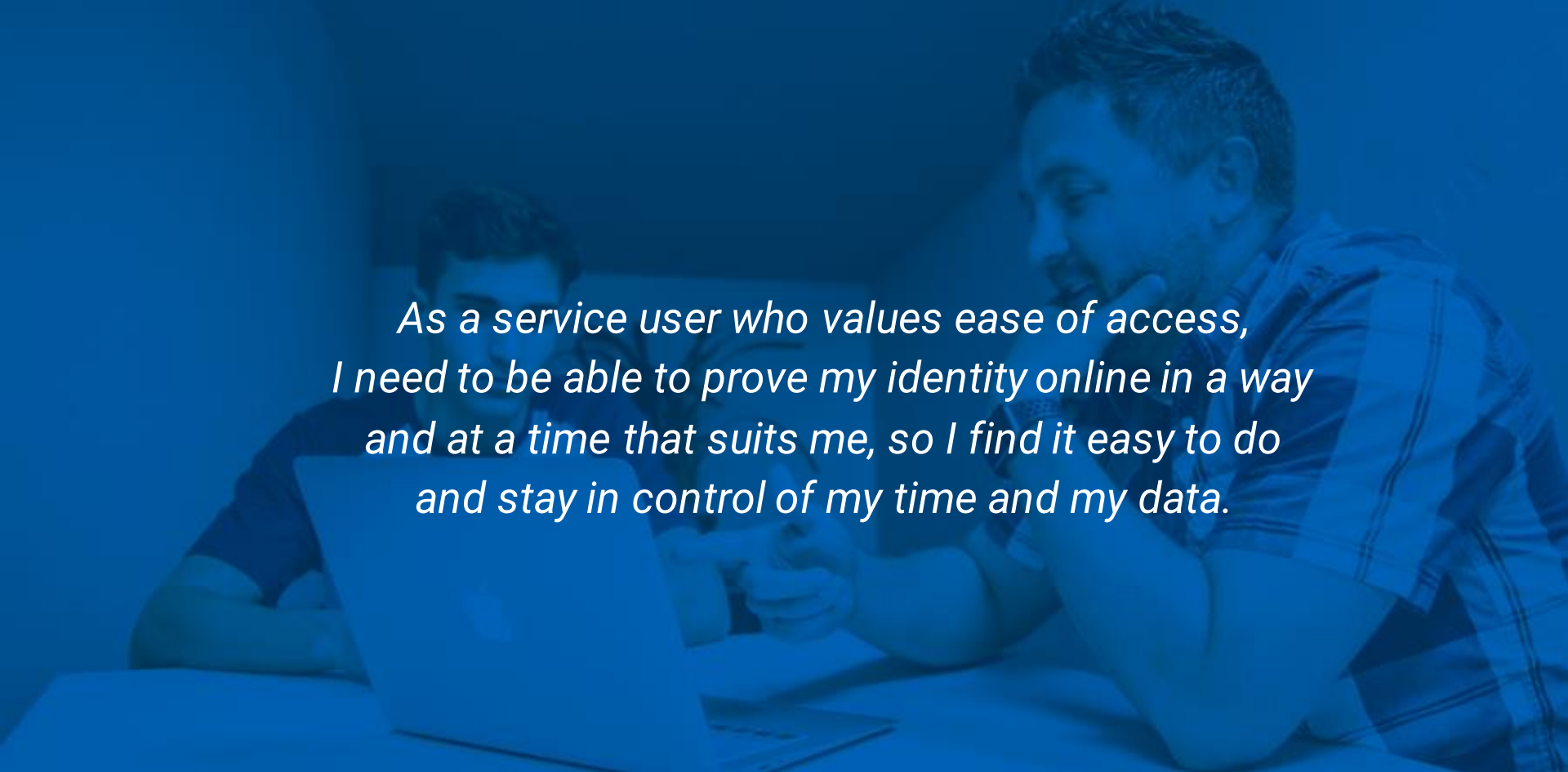


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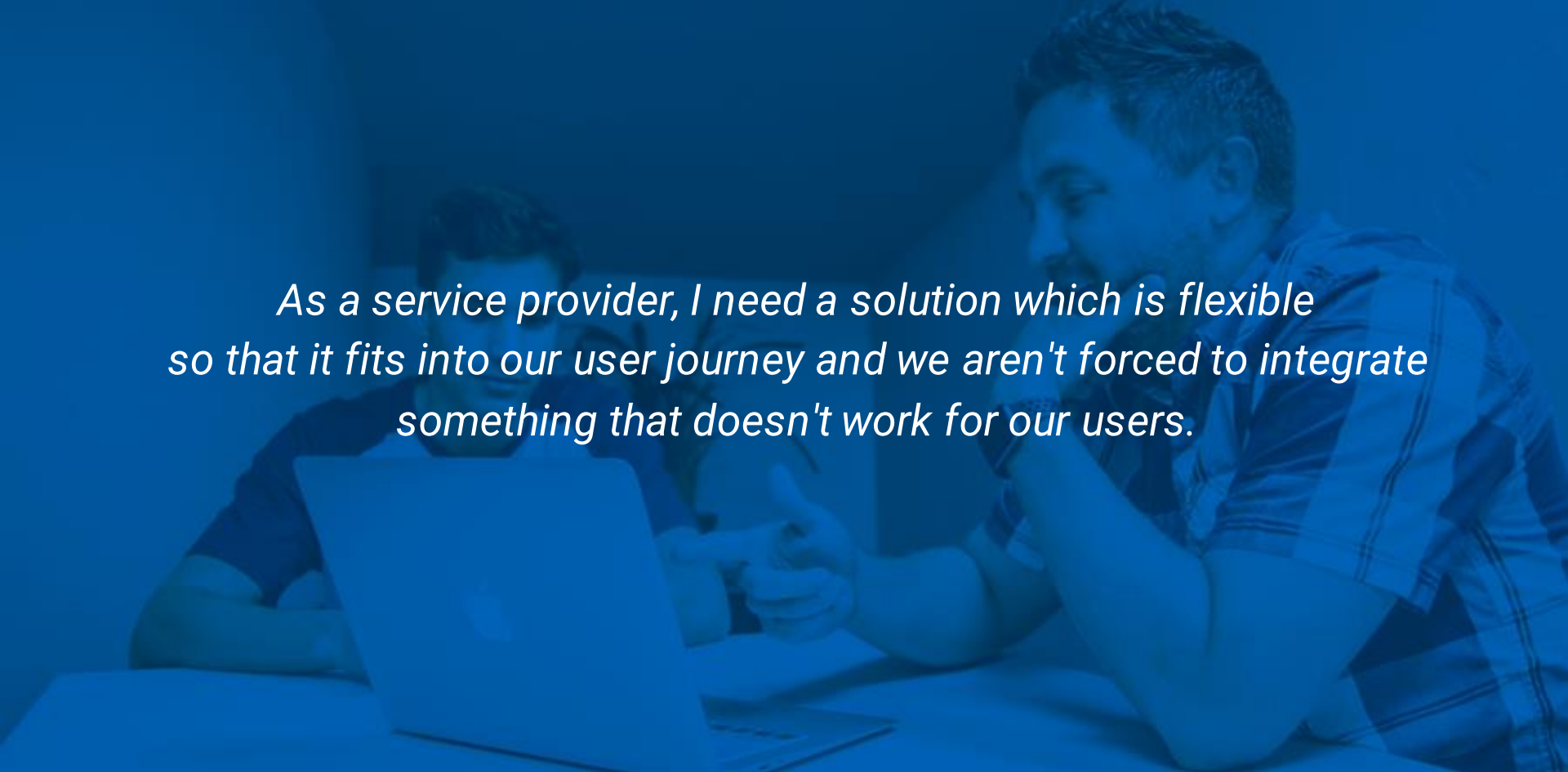
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*As a service user who values ease of access,  
I need to be able to prove my identity online in a way  
and at a time that suits me, so I find it easy to do  
and stay in control of my time and my data.*





*As a service provider, I need a solution which is flexible so that it fits into our user journey and we aren't forced to integrate something that doesn't work for our users.*

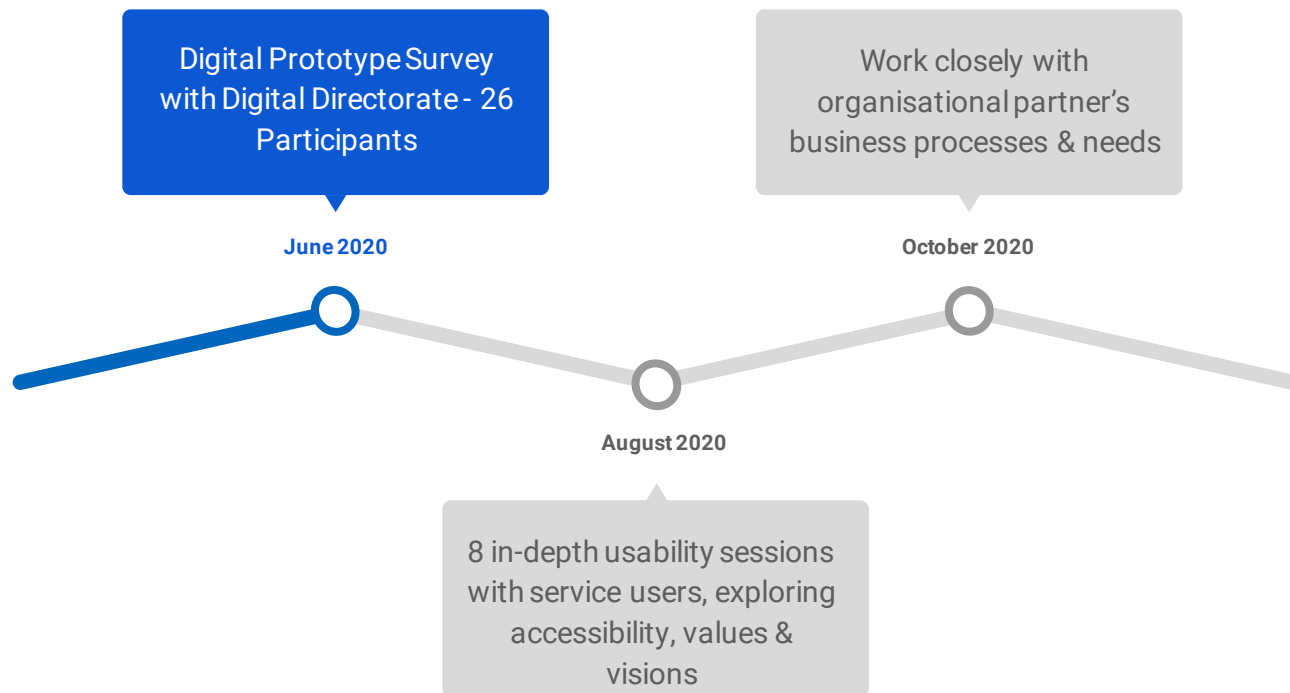




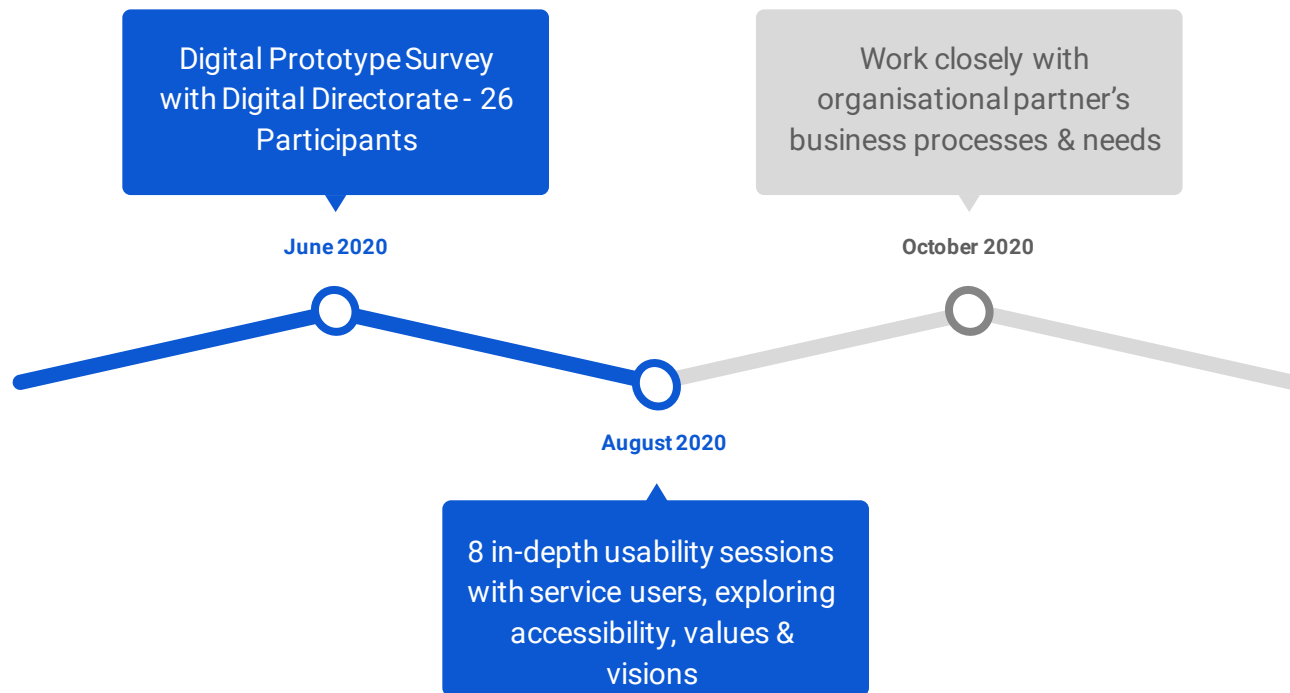
*As a service provider, I want online identity to allow future services to be created easily, so that we can be joined up and proactive public services.*



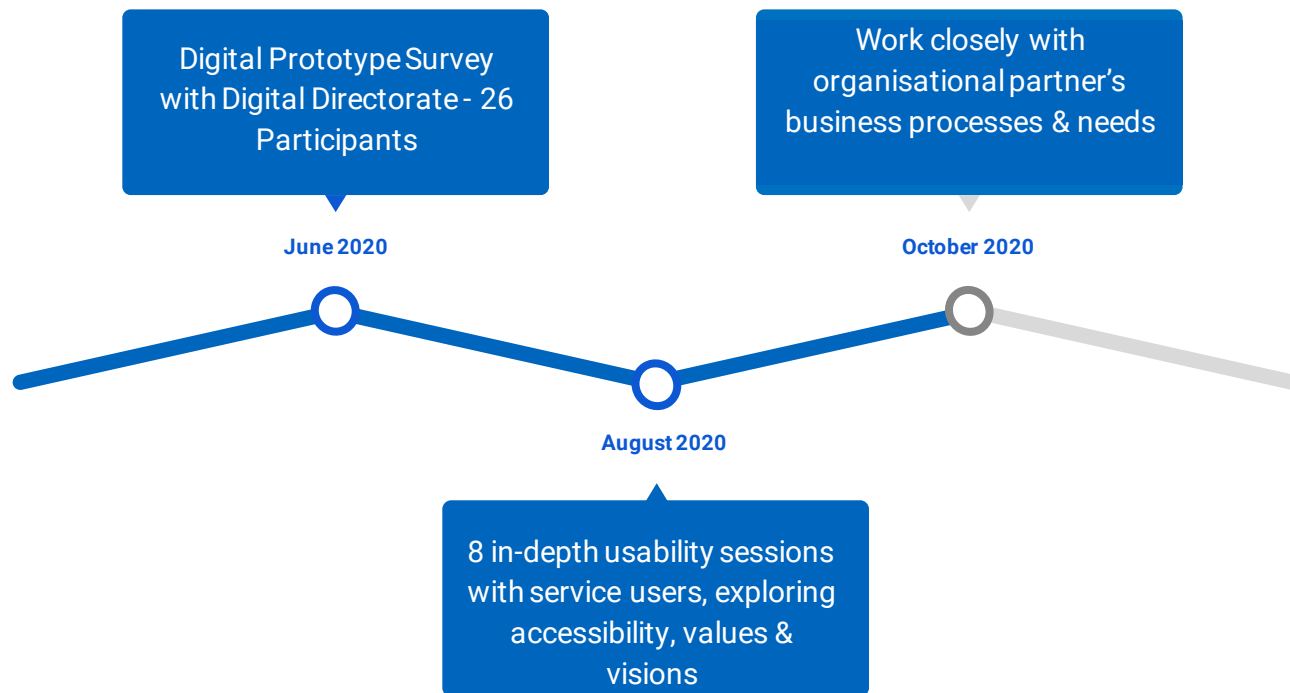
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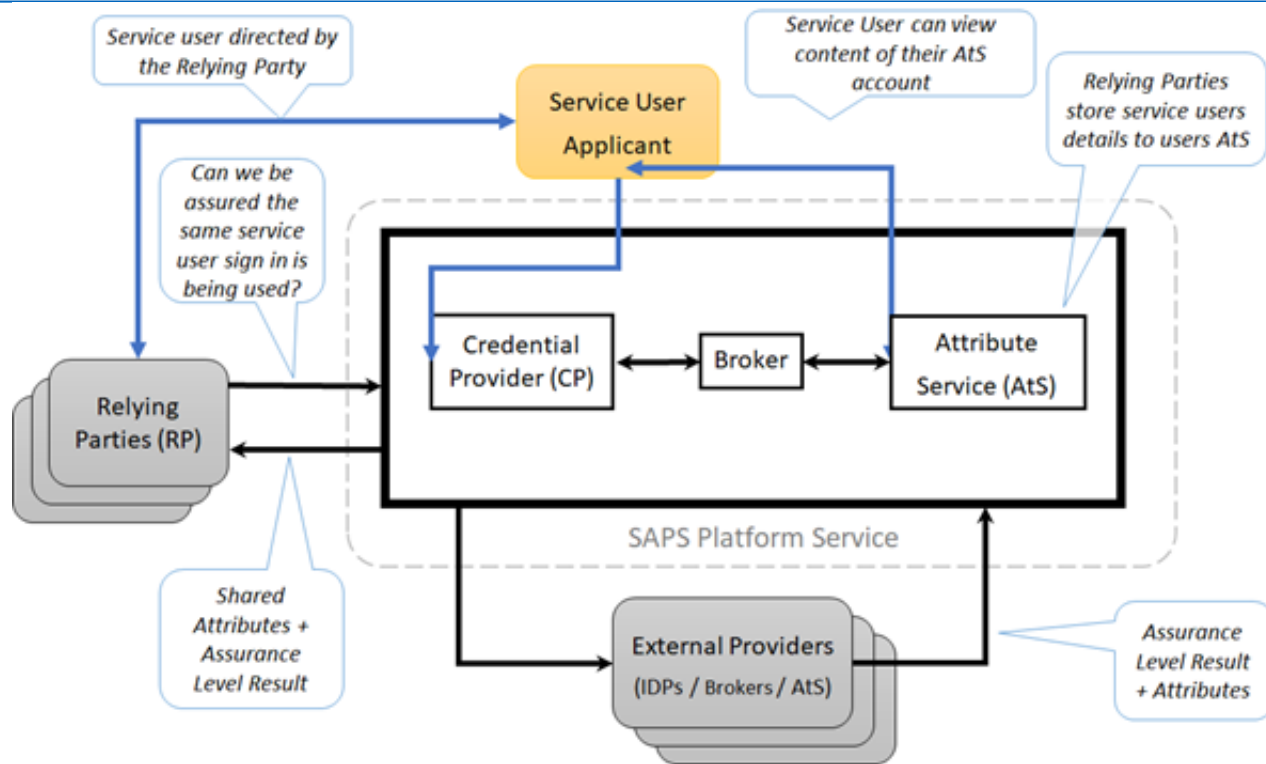


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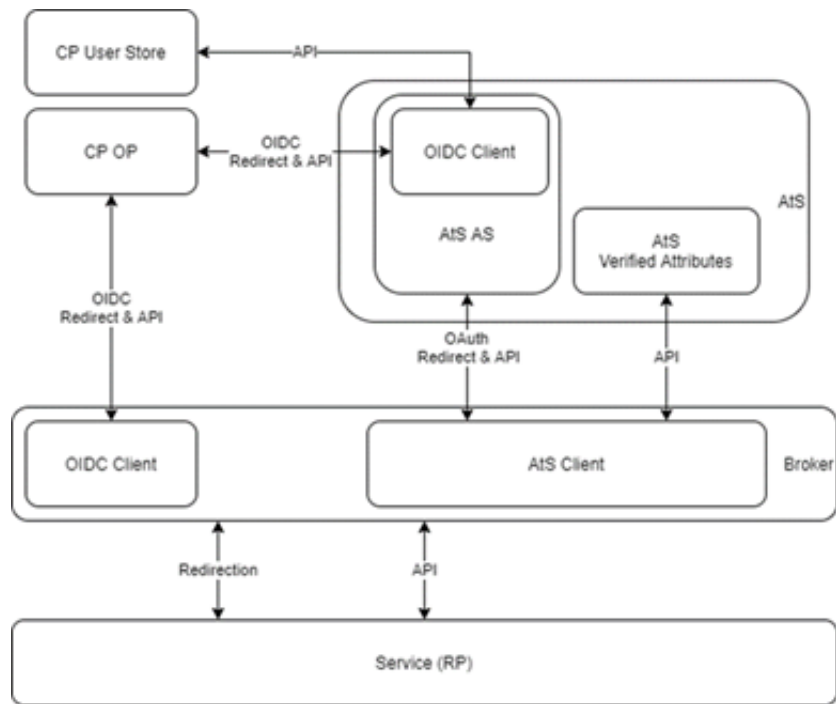




# High Level Solution



# Core Elements & Interactions



# Incremental Trust & Strong Credential

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- User obtains a zero proofed, strong credential/authentication

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- GPG-44 compliant

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- User obtains a zero proofed, strong credential/authentication
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- Association of data to that credential builds trust over time

# Attribute Store

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2. It is owned and controlled by the user
3. Only the user can decrypt the contents
4. Includes creation and signing of derived attributes



# Broker

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## 1. Affordable integration costs and skills



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2. Minimal, lightweight



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3. Supporting OIDC to CP and AtS



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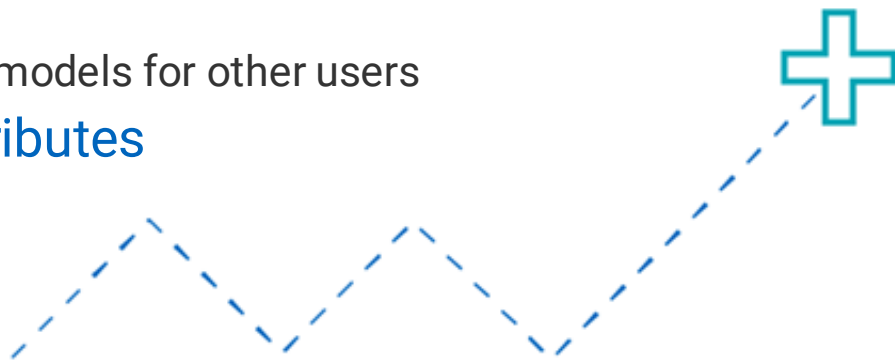
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2. Minimal, lightweight
3. Supporting OIDC to CP and AtS
4. Supporting OAuth to related APIs
5. Supporting browsers and redirection models for other users
6. A logical queue of verified attributes



# Further Functions

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## 1. Consent Management





# Further Functions

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2. Derived attributes



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3. Standard metadata



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4. Delegation



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# Key Use Cases

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## 1. Sign me in



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1. Sign me in
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4. Re-use evidence

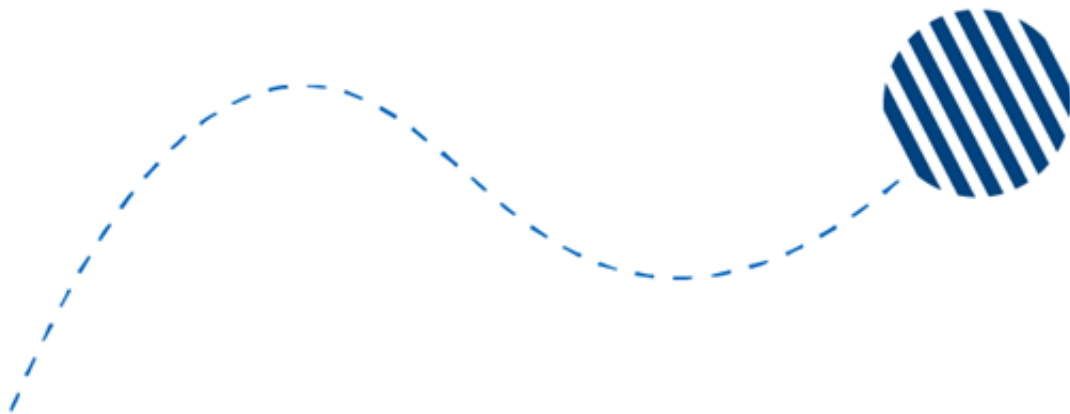




# Key Use Cases

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1. Sign me in
2. Common sign in
3. Sign me in once
4. Re-use evidence
5. **Secure my evidence**



# Additional Use Cases

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## 6. Obtain Proof of Identity



# Additional Use Cases

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6. Obtain Proof of Identity
7. Prove Identity through a 3<sup>rd</sup> Party Service



# Technical Design Principles

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## 1. Re-Use, Before Buy, Before Build



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2. Architect for flexibility and continuous change



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5. Technology based on Standards









# Digital Commercial Service

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Digital Identity Service - Beta Project - Development Partner Procurement Options

## 1) DPS – Digital Technology Projects – Lot 1

<https://www.gov.scot/publications/digital-technology-services-dynamic-purchasing-system-guide/>



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2) New Agreement – advertised via OJEU



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### 2) New Agreement – advertised via OJEU

### 2) Existing Framework – SG or CCS (UK)

- Decision still to be made on the procurement route.
- PCS-Tender will be used & guidelines will be given



Documents	Description	Action
Terms and Conditions	Scot Govt ICT Model Ts&Cs including Schedules	Bidder to agree to the Ts and Cs set out. *No changes will be accepted
Specification	Specification and SLAs etc., set out as part of the procurement.	Bidder to read and understand document – cross referenced to Questions.
Tender Response - Technical	Questions set out to bidders	Bidder to complete and return as part of the tender process.
Commercial Response	Pricing information for the project	Bidder to complete and return as part of the tender process.
Instructions to Tenderers	Information explaining how to complete the tender and advises weightings of the technical questions, and information on using PCS-T	Bidder to read and understand document.
Form of Tender	Acknowledgement of process and agreement, confirming understanding of the tender process and responses required	Bidder to complete and return as part of the tender process.



# Digital Commercial Service

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## Proposed Timeline

Action	Date
ITT Published	30/11/2020
ITT Return date	25/01/2021
ITTs evaluation complete	22/02/2021
Contract award	15/03/2021
Beta development commences	29/03/2021



# Q&A Process

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1. Is our thinking clear enough?
2. Where do you agree/disagree and how?
3. What else should we consider?
4. Can you consider and respond to the questions we've posed?







**Thank You!**



Scottish Government  
Riaghaltas na h-Alba  
gov.scot



**Digital  
Scotland**  
Digital Identity Scotland

# Want to find out more? Talk to us!

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[digitalidentityscotland@gov.scot](mailto:digitalidentityscotland@gov.scot)



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